

## Police Communications Report – June 2017

### Ring Time Ranges (9-1-1 Incoming) – State mandate is 90% answered within 10 seconds

0 to 3 Seconds	4 to 6 Seconds	7 to 9 Seconds	10 to 12 seconds	% of total calls answered within 10 Seconds
<b>98.00%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100.0%</b>

### Ring Time Ranges (911 Incoming) - State Mandate is 90% answered within 10 seconds.

911 Emergency Calls (wireline & wireless) total	2,231
911 Calls - Wireline	267
911 Calls - Wireless	1,753
911 VoIP	211
911 Unknown	0
Alarm calls	374
Non-Emergency Calls	6,997
Total Incoming Calls	9,602
Total Outgoing Calls	2,389
Total ALL Calls	<b>11,991</b>

#### **Dispatched Calls**

Police	6,224
Fire and EMS	936
Animal Control	89
Public Works	17
Water	12
Forrestry	3
Total Dispatched Calls	<b>7,281</b>

#### **Daily Call Averages**

911 Emergency Calls	74
Non-Emergency Calls	246
Outbound Calls	80
All Phone Calls	400
Police Dispatches	207
Fire and EMS Dispatches	31
Other Agencies	4
All Dispatches	<b>243</b>